

TONI&GUY[®] Healthcare Network

Powered by Revolt Healthcare

TONI&GUY Healthcare Network New Member Guide

GET TO KNOW YOUR BENEFITS

The more you know - the more you'll save!



Your Toni&Guy Healthcare Network membership allows you to lower your healthcare costs by giving you access to purchase specific outpatient services direct from providers and facilities, without an insurance company inflating the cost of care!



Revolt Rx Powered
By **ScriptCo**



Labs Powered By
QuestSelect™



Telemedicine
Powered By **Lyric**



Concierge
Patient Advocacy



Revolt Rx Powered By ScriptCo

Revolt Rx is powered by ScriptCo, our trusted fulfillment partner. ScriptCo's licensed pharmacists fulfill your prescriptions ensuring your medication is safe and delivered to your doorstep on time.

How to complete your enrollment:

1. Visit: <https://scriptco.com/join/>
2. Sign-up with your code: RevoltRx
3. Confirm or add additional dependents in your "Manage Patient Profiles" tab



How To Fill Prescriptions



1. Doctor Orders Prescription

Instruct your doctor to send prescriptions via E-Scribe to:

ScriptCo Pharmacy
6916 Woodway Dr.
Woodway, TX 76712

Ph: 254.300.7366 | NPI: 1144871245



2. Pay For Your Prescriptions

You'll get a text message when your prescriptions are ready to ship - you'll never have to pay in advance.



3. Shipped To Your Door

After purchasing your prescriptions, ScriptCo saves you time, by shipping them right to you.



4. Automatic Refill Reminders

Never run out of your medication again! You'll receive a reminder when it's time to refill.

[Watch The How-To Video](#)



Labs Powered By QuestSelect™



When you use QuestSelect™, you have a \$0 Copay for over 1,100 different blood, urine, cytology, pathology, and cultures that are included in the subscription.

To use your QuestSelect™ benefit, simply show your member ID card at the time of each service and request your provider send your laboratory testing order to Quest Diagnostics.

This QuestSelect™ laboratory benefit covers routine outpatient tests. It does NOT cover:

- Testing ordered during hospitalization
- Lab work that is needed on an emergency or (STAT) basis
- Testing completed at another laboratory.
- Time-sensitive esoteric testing, such as fertility testing, bone marrow studies, and spinal fluid tests.



Important Notice

On your visit you must request that your lab technician delete your health insurance information out of your record and replace it with your QuestSelect™ Member ID. If you do not, Quest will bill your insurance, and we are not responsible for the bill.

This is NOT insurance. This is not a replacement for insurance. This is a noninsurance, subscription-based program and is not Major Medical or Medicare Supplemental coverage. If you and/or your healthcare provider choose to send testing to any laboratory other than Quest Diagnostics, the QuestSelect™ benefit will not apply.

How to use:

- 1. Download Your Member ID Cards:**
Go to: <https://www.questselect.com/print-id-card> **Enter:**
 - First Name
 - Last Name
 - Date of Birth
 - Member ID
- 2. Request A Lab Order From Your Doctor**
Tell your doctor your labs are free and ask for your lab order to be sent to the nearest Quest.
- 3. Schedule Your Lab Draw**
Search for the most convenient Quest location and either schedule an appointment or go as a walk-in appointment if your location accepts walk-ins.
- 4. Testing Is Completed & Results Provided:**
Once testing is completed by Quest, results will be sent to your provider and available to you through MyQuest™ online.

[Find Location](#)

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Virtual Urgent Care How to Use



24/7/365 access to care. Fast, Convenient & Affordable.

Doctors can be hard to reach, illness can occur in the middle of the night, and sometimes you just have a question. In all of those circumstances – and many more – Lyric Health is a convenient and affordable solution.

Simple as 1, 2, 3

1 Call | Tap | or Click

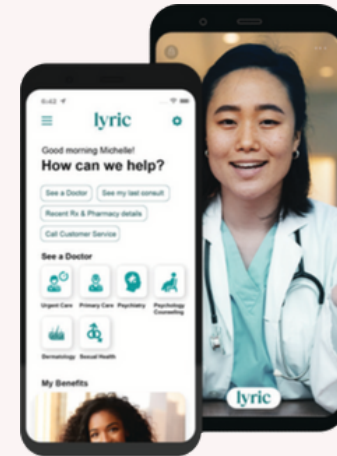
Call 1.866.223.8831, download the Lyric Health App, or visit www.getlyric.com to log into your member portal to schedule a consultation with state licensed physician.

2 Triage

Member speaks to a Care Coordinator who will triage and update the patient's Electronic Health Record (EHR).

3 Consult

Member consults with physician who recommends a treatment plan, and if medication(s) is prescribed, it's sent electronically.



70% of low acuity illness
can be taken care of
virtually

Common Conditions:

- Cold & Flu Symptoms
- Sinus Problems
- Ear Infection
- Allergies
- Urinary Tract Infection
- Nausea
- Pink Eye
- Stomach Viruses
- Infections
- Rashes
- Sore Throat
- Acne
- Recommendations
- Second Opinions and more

1.866.223.8831 | www.getlyric.com

Licensed healthcare providers provide clinical services through medical practices affiliated with Lyric and other network providers. Additional or different telehealth requirements may be applicable in certain states; see www.getlyric.com for full terms and conditions.



Scan to download the
Lyric Health App

What is Virtual Primary Care?



Virtual Primary Care (VPC) provides patients face-to-face visits with their physicians across devices. With VPC, patients can connect with a physician by phone or video technology, enabling both the physician and patient to experience the complete benefit of establishing a relationship, without having to visit a doctor's office.

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Virtual Primary Care How to Use

Simple as 1, 2, 3

1 Call | Tap | or Click

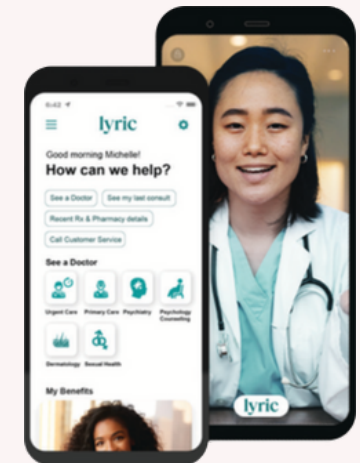
Call 1.866.223.8831, download the Lyric Health App, or visit www.getlyric.com to log into your member portal to schedule a consultation with state licensed physician.

2 Schedule

Select your preferred provider and the date and time for your appointment. Update your Electronic Health Record (EHR), and receive your confirmation reminders prior to your appointment.

3 Consult

Physician will contact you at your scheduled appointment time via phone or video technology.



Services Provided:

- Establishment of a Virtual Primary Care Physician
- Management of health conditions over time
- Medication management, including on-going refills
- Lab tests and routine screening
- Health Assessment screening & evaluation
- Review and interpretation of lab test results and screenings
- In-network recommendations/referrals for specialty care services

1.866.223.8831 | www.getlyric.com
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Scan to download the
Lyric Health App

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Virtual Counseling

Feeling overwhelmed, experiencing anxiety or depression? Now you can choose the mental health solution that's just right for you!



Virtual Counseling

Consult with a Master Degreed Counselor. The amount of counseling sessions will be clinically appropriate based on the issue. This program is for short-term problem resolution, referral, and crisis intervention services. No Visit Fee

When to use:

- Substance Abuse
- Depression
- Stress and Anxiety
- Death of a Loved One
- Relationship Issues
- Parenting Issues

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www.getlyric.com

1.866.223.8831





Concierge Patient Advocacy



NEGOTIATE PREDATORY BILLS

Think you're being overcharged? Send your bill to our Concierge team. They will highlight any suspicious charges and negotiate on your behalf.



Pre-Price Procedures

Need a procedure, but haven't met your deductible? Your Patient Advocate will shop for the lowest, non-insurance cash-pay price for your procedure.*

TERMS TO KNOW

Get familiar with these terms to better understand your Concierge membership:

Super bill: This is a detailed bill from the healthcare provider or facility. They never voluntarily give this out. But we get it! It has all the codes we need to negotiate on your behalf.

CPT codes: Current Procedural Terminology codes are a set of medical codes used to describe medical, surgical, and diagnostic services performed by healthcare providers

DX codes: ICD-10 codes are short for International Classification of Diseases. They are used to classify and report medical diagnoses and inpatient procedures.

Our concierge patient advocates are trained in medical billing and coding. They use their knowledge to help you save money!

*When you pay cash for a service your insurance company will not apply that payment toward your deductible.

HOW TO USE:

1. Request Concierge Assistance:

Go to your [Member Dashboard](#) and in the "My Concierge Patient Advocacy" section, select "Submit A Request."

*****In case of an emergency, always seek medical attention first.*****

2. Consult With Your Concierge Expert:

One of our experts will contact you about your ticket to ask questions about your unique situation and provide guidance.

3. Communicate With Your Concierge Expert:

Let your Expert know when you receive a bill or if you seek additional care. Your Expert will also regularly communicate the status of your requests until they are resolved.

4. Resolving Your Case:

Everyone's situation is different, and while we cannot predict how long it will take to resolve your particular case, you can rest assured that your Concierge Expert will be with you every step of the way!

[Request Support](#)

TONI&GUY[®]

Healthcare Network

Powered by Revolt Healthcare

TERMS & CONDITIONS

The Toni&Guy Healthcare Network is a membership-based subscription model for the most commonly used outpatient services bundled together for easy patient access for a low monthly cost. The Toni&Guy Healthcare Network is not an insurance product, a managed care organization, an organized delivery system and is not considered Minimum Essential Coverage. The Revolt Healthcare Corporation does not guarantee the availability or provision of healthcare services nor is it a substitute for comprehensive health insurance coverage. The Toni&Guy Healthcare Network does not provide access to specialty care, hospitalization, or other healthcare services beyond primary care resources. The Toni&Guy Healthcare Network enables direct provider/patient relationships eliminating the high cost and hard to access barriers associated with insurance products. Membership fees paid for the Toni&Guy Healthcare Network are not reimbursable through health insurance plans.

Terms of Service

By activating your Membership ("Membership") and using the Toni&Guy Healthcare Network you agree to all of the terms and conditions of this REVOLT HEALTHCARE services Usage Agreement ("Usage Agreement"). If you do not agree with any of the terms or conditions contained herein, please do not use Toni&Guy Healthcare Network services ("Services"). Revolt Healthcare Corporation reserves the right to change, modify, add or remove portions of this Usage Agreement or the terms or conditions contained herein at any time. Changes to the agreement will be periodically made and included in a new "Usage Agreement" which will be posted in replacement of the old "Usage Agreement". Your continued use of Toni&Guy Healthcare Network following the posting of any changes will mean that you have accepted the changes.

Rate Increases

If Revolt Healthcare Corporation ever issues a rate increase you will be notified with 30 days notice. Your continued use of Toni&Guy Healthcare Network following the posting of any rate increases will mean that you have accepted the new rates.

Membership Terms and Subscription

Memberships are for an annual term. Your monthly membership will begin on the date you accept these terms and will renew on the same day every month thereafter until the membership is canceled. Memberships are not set to renew at the beginning or ending of each month, rather they begin on the date set when your activation email is sent.

Payment Frequency & Rate

Memberships are billed monthly and rates vary depending on the number of family members enrolled. All fees and costs are intended to be consistent with fair market values at an estimated cost plus 15% markup.

Toni&Guy Healthcare Network Business Hours

Hours are 9:00 A.M. to 4:00 P.M. CST Monday through Friday.

Toni&Guy Healthcare Network Vendor Hours

Each third party vendor who provides services to network members determines and publishes their own hours of operation and Revolt Healthcare Corporation cannot guarantee hours of vendor services.

Response Time

Finding best pricing on labs, imaging, prescriptions, surgeries and medical procedures is dependent on response times from providers and facilities. REVOLT HEALTHCARE agrees to generate proposals and send them to facilities or providers for their response within 48 hours of the next business day following the request for services. We cannot guarantee how long it will take for proposals to be returned.

Membership Renewal

Memberships renew annually on the effective date of your membership.

Vendor Services

Concierge Patient Advocacy

This is a patient advocacy service and is not an insurance policy nor is it affiliated or serviced by any insurance carrier. All savings examples are demonstrative and no savings are guaranteed. The use of any particular advocacy service offered will vary from case to case, and the results will also vary from case to case, with the services possibly resulting more favorable, less favorable, or the same as outcomes than described. Pre-Pricing of **doctor-ordered** procedures and Post Bill Negotiation of **predatory** bills are on a best effort basis and Revolt Healthcare Corporation offers no guarantee of exact savings or reductions in fees or bills. Revolt Healthcare Corporation reserves the sole right to determine if a bill is predatory. Regardless of the services provided and outcomes, you are always personally responsible for your own medical bills, any tax benefits resulting from the services, and any necessary reporting to employers, carriers or providers. **The predatory bill negotiation service only applies to bills that occur after the day of each member's respective registration date. Elective medical procedures not included.** Revolt Healthcare Corporation reserves the right to modify, improve, change, or discontinue any or all Services.

Pharmacy Services

This program does not provide access to all generic medications or brand name and specialty drugs.

Telemedicine

The Virtual Primary Care program does not guarantee that a prescription will be written. The Virtual Primary Care program does not prescribe DEA controlled substances, lifestyle drugs and certain other drugs which may be harmful because of their potential for abuse. The Virtual Primary Care program physicians reserve the right to deny care for potential misuse of services. The Virtual Primary Care program operates in all states and is subject to state regulations.

Out-Patient Lab Services

Includes routine outpatient testing and does not include:

- Testing ordered during hospitalization
- Lab work that is needed on an emergency or (STAT) basis
- Testing completed at another laboratory
- Time sensitive esoteric testing such as fertility testing, bone marrow studies and spinal fluid tests.

Not all labs that can be prescribed are included in this program. Provider collection and handling fees may apply.

Cancellations

After one year, memberships are cancelable with 30 days' notice. To cancel your membership, email concierge@RevoltHealthcare.com.

Refunds

There will be no refunds. Use of the membership signifies acceptance and understanding of these terms and conditions.

Privacy

Revolt Healthcare Corporation knows how important privacy is to you and is committed to honoring your privacy. All personal and financial information obtained is subject to HIPAA laws. Any information collected and disclosed to a third party will be for the sole purpose of processing network requests and will be handled according to HIPAA laws.

Limitation of Liability

In no event will Revolt Healthcare Corporation, any of its partners, providers, affiliates, agents, including their respective officers, directors, employees or representatives, be liable for any indirect, incidental, compensatory or punitive damages or damages resulting from loss of monies arising out of the use, inability to use, or the results of use of the Toni&Guy Healthcare Network. You agree to indemnify, defend and hold harmless Revolt Healthcare Corporation, its service providers, and each of their subsidiaries, affiliates, officers, directors, shareholders, beneficiaries, members, partners, employees, consultants, attorneys and agents and their respective successors and assigns, if any, (collectively the "Indemnified Parties") from and against all claims, actions, losses, liabilities, damages, costs and expenses (including, but not limited to, attorneys' fees and costs) arising from or relating to your use of the Services. The Revolt Healthcare Corporation's comments and recommendations presented to members are based on research and opinions collected by network employees, and are subject to change at any time. In addition, all responses will be provided based upon REASONABLE research and efforts on behalf of our staff. No guarantees can be given on the effectiveness of the Toni&Guy Healthcare Network.

Revolt Healthcare Corporation Notice:

All notices to a party shall be in writing and shall be made via U.S. mail at the address set forth below, or the member's address on file, upon acceptance of this User Agreement.

Attn.: Dana Geiger
Revolt Healthcare Corporation
2591 Dallas Pkwy #108
Frisco TX 75034

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